

CommBox Accessibility Statement

Last updated: April, 2024

CommBox Communication and Automation Ltd. is responsible for establishing and managing CommBox's native apps (Chat, Contact Us, Interactive Navigator). We continually strive to ensure accessibility for individuals with disabilities, and provide an equally satisfactory and accessible experience for all users, including those with disabilities. To achieve this, CommBox dedicates resources to enhancing accessibility features and offering user-friendly services and information tailored to individuals with disabilities.

CommBox has designed its native apps to be inclusive and accessible to a diverse range of users, including those with motoric disabilities, cognitive impairments, visual and color blindness, hearing limitations, and senior citizens.

Our commitment to accessibility aligns with Level AA standards set by the international W3C Web Content Accessibility Guidelines (WCAG) 2.0 and the Israeli standard (IS 5568) and complies with the Equal Rights for Persons with Disabilities Regulations (Accessibility Adjustments for Service), 2013.

Key accessibility features on our Apps include:

- Keyboard Navigation
- Screen Reader Support
- Color Contrast Optimization
- Language Selection and Support
- Adjustable Text Size and Fonts
- Speech Recognition

While we strive for comprehensive accessibility across all apps, some sections may still require further improvements.

Please note, however, that due to technological constraints, certain services may not be fully accessible, as assessed by an authorized service accessibility specialist.

Our staff remains dedicated to ongoing accessibility enhancements and welcomes feedback from users.

If you encounter any accessibility issues, please contact our accessibility expert via email at Support@CommBox.io.